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o a collection of information unless if displays a valid OMB control number. Under the panerwork Reduction Act of 1995, no persons are requir

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PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) FY 2005						Docket Number (Optional) 0600-96785			
(Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818).)									
Application Number 10/081,560						Filed February 20, 2002			
For METHOD AND APPARATUS FOR A BUSINESS CONTACT CENTER									
Art Unit 2145						Examiner Pollack, Melvin H.			
This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.									
The requested extension and fee are as follows (check time period desired and enter the appropriate fee below):									
	<u>Fee</u>					Small Entity Fee			
		One m	onth (37 CFR 1.17(a)(1))	\$120		\$60	\$		
	$\boxtimes$	Two m	onths (37 CFR 1.17(a)(2))	\$450		\$225	\$	450.00	
		Three	months (37 CFR 1.17(a)(3))	\$1020		\$510	\$		
		Four m	nonths (37 CFR 1.17(a)(4))	\$1590		\$795	\$		
		Five m	onths (37 CFR 1.17(a)(5))	\$2160		\$1080	\$		
	Applicant claims small entity status. See 37 CFR 1.27.								
	A check in the amount of the fee is enclosed.								
	Payment by credit card. Form PTO-2038 is attached.								
	The Director has already been authorized to charge fees in this application to a Deposit Account.								
	The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number <u>23-0920</u> . I have enclosed a duplicate copy of this sheet.								
	WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.								
I am	the		applicant/inventor.						
	<ul> <li>assignee of record of the entire interest. See 37 CFR 3.71.</li> <li>Statement under 37 CFR 3.73(b) is enclosed (Form PTO/SB/96).</li> </ul>								
			attorney or agent under 37 Cl Registration number if acting und		<u>.                                    </u>				
James O.S. hen						August 29, 2008			
James A. Scheer						312-655-150	Date 00		
Typed or printed name						Telephone Number			
NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.									
			_ forms are submitted.						
This collection of information is required by 37 CFR 1.136(a). The information is required to obtain or retain a benefit by the public which is to file (and by the									

USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 6 minutes to complete, including gathering, preparing, and submitting the completed application from to be USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Officer, U.S. Department of Commerce, P.O. Box 1460, Alexandria, VA 2231-1450 ONT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 2231-3450 ONT SEND FEES OR COMPLETED